

## **Warranty Policy**

### **July 2020 v1.2**

BFD Lighting Pty Ltd trading as Modular lighting & Partners (the Supplier) warrants that all lighting products it sells shall at the time of delivery to the Buyer and for a period of minimum twelve months from the date of supply, be free from defects in material or workmanship and shall substantially conform to the manufacturer's specifications for such products.

Additional "back to back" factory warranty inclusive of minimum twelve months

Modular Lighting Instruments – Belgium – Five years

Endo Lighting Corp. – Japan – Five years except two years products as indicated in Sync2

DW Windsor Ltd – United Kingdom – Five years

Louis Poulsen – Denmark – Five Years

Lumino Distribution Limited - United Kingdom – Five years

Willy Meyer + Sohn GmbH Co. – Germany – Five years

Lightgraphix Ltd - United Kingdom – Five years

Orluna LED Technologies Ltd - United Kingdom – Five years

B4 – PRC – Three years, UK – Five years

During the warranty period, if the products fail to perform, the Supplier's entire liability will be the repair or replacement of such defective products. In no event shall the Supplier be responsible for the removal or reinstallation of any product or for the expense thereof. The Supplier will not in any circumstances be liable for any consequential or special damages, losses or expenses.

This warranty policy only applies if the products have been properly fitted and operated according to the manufacturer's instructions. The Supplier makes no warranties with respect to products which have been subjected to misuse, neglect, accident, abuse or installed in environmental conditions that deviate from the parameters established in applicable specifications.

Warranties are given only to the original Buyer and may not be assigned or transferred to any other party. It is a Buyer's obligation to retain documentation that indicates the proof and date of purchase. The Supplier will not be liable for freight charges if any products need to be returned for credit or warranty evaluation purposes.

Dudley Hewitt

Director BFD Lighting Pty Ltd trading as Modular Lighting & Partners