

Bankstown Sports More Rewards - Terms and Conditions

Membership at Bankstown District Sports Club (BDSC), Bankstown Sports Bowls, Baulkham Hills Sports, Bankstown Sports Bowls, Birrong Sports and The Acres Club provides the opportunity to accrue Reward Points. Reward Points can be redeemed for a variety of goods and services across all venues. By participating in More Rewards through the use of your membership card, you agree to be bound by these terms and conditions. The More Rewards program benefits are tiered across 5 Reward Levels; Bronze, Silver, Gold, Platinum and Diamond. The membership year is 12 months from join date. The 'Reward Cycle' is deemed as April – October or October – April.

Reward Points are accrued when members make purchases in the club, and they can be redeemed. Reward Points can be redeemed.

1. Members accrue Reward Points by swiping their membership card during any transaction within BDSC and its associated venues (excludes San Churro, Travelodge, Keno, TAB, Bingo and Poker), or by inserting their card when playing any gaming machine.
 - i. Members will accrue 1 Reward Point for every \$1 spent at any point of sale (excluding San Churro, Travelodge, Keno, TAB, Bingo and Poker) regardless of member tier.
 - ii. A member can redeem Reward Points at the following outlets:
 - a. Platform One Restaurant
 - b. Greenfield Station Bistro
 - c. Basement Brewhouse
 - d. Peking Sq. Restaurant
 - e. La Piazza (Stuzzichino, Pizzeria Bellucci, and Vino)
 - f. Lucky Cheng's
 - g. Chocolateria San Churro
 - h. Bankstown Sports Events Centre
 - i. Cornerstone Coffee & Kitchen
 - j. Reception purchases (including tickets and bottle shop transactions)
 - k. Meat raffles
 - l. Club Carwash (Bankstown Sports)
 - m. Valet parking service (Bankstown Sports)
 - n. Monkey Mania & Turbo Climb (Bankstown Sports)
 - o. The Italian Bistro (Birrong Sports)
 - p. The Gallery Restaurant (Baulkham Hills Sports)
 - q. Btown Bistro (Bankstown Sports Bowls)
 - r. The Acres Kitchen (The Acres Club)
 - s. Baulkham Hills Sports, Birrong Sports, The Acres Club and Bankstown Sports Bowls events
 - t. All bars, across all five venues

2. Members can use Reward Points to make purchases. 1 Reward Point equates to \$0.01.
3. The basis on which you can accrue and redeem Reward Points is determined solely by BDSC and is subject to change from time to time, without prior notice.
4. BDSC reserves the right to change the rate of accrual of Reward Points from time to time, without notice.
5. Only eligible, active current members can earn and redeem Reward Points.
6. Reward Points are not transferrable.
7. A member cannot accrue or redeem Reward Points on behalf of another member.
8. It is the responsibility of the member to hand staff their card at the time of making the purchase. Points cannot be awarded after a purchase has been made. Once a transaction is complete, a staff member is unable to issue Reward Points.
9. When purchasing show tickets online, member Reward Points can only be issued when a correct membership number is provided at the time of purchasing tickets. Reward Points cannot be issued if an incorrect membership number is provided, or if no membership number is provided. Reward Points will be loaded onto the member card the month after the date of purchase.
10. In the event of a technical failure or card malfunction, points will not be available for accrual or redemption and will not be credited at a future time in respect to the purchases or gaming machine or multi-terminal play made during these circumstances.
11. To receive Reward Points whilst playing gaming machines, it is the responsibility of the member to correctly insert their membership card into the gaming machine during play.
12. Proof of identification must be presented at the time of requesting or redeeming Reward Points. Benefits and rewards for each Reward Level are subject to change at the discretion of BDSC.
13. In the event of termination of a membership in any circumstance, all points and associated rewards will automatically be cancelled and hence not redeemable from the time of termination of membership.
14. Suspended members are not eligible to earn reward points or redeem benefits, until their suspension has been lifted.
15. BDSC takes no responsibility for replacing Reward Points due to a lost, stolen, damaged or faulty membership card.
16. Members are entitled to receive a monthly player activity statement. Members should contact the duty manager or gaming manager for this report.
17. Function payments
 - i. When a member pays for a function, they are only eligible to receive Reward Points for that payment if it is a private social event e.g Wedding, Birthday etc. The name on the invoice must match the name of the member.
 - ii. Reward points are not to be issued to members who are booking events on behalf of an organisation or business.

18. Birthday Rewards

- i. Birthday Rewards are issued on the first day of each month based on your Reward level at that time.
- ii. Members are required to be a financial member by 11.59pm on the last day of the month prior to the members' birthday month to receive their Birthday Rewards.
- i. Members' current Reward level as at 11.59pm on the last day of the month prior to their Birthday month, will determine the amount of Birthday Rewards they receive:
 - a. Diamond: \$150 Reward Points
 - b. Platinum: \$100 Reward Points
 - c. Gold: \$50 Reward Points
 - d. Silver: \$30 Reward Points
 - e. Bronze: \$15 Reward Points
- ii. Birthday Rewards are valid for 62 days.
- iii. Birthday Rewards are a membership benefit and are required to be used within the designated time frame. If points are not redeemed within the period they will automatically expire.
- iv. Birthday Rewards are valid at all dining areas, bars and reception at Bankstown Sports, Baulkham Hills Sports, The Acres Club, Bankstown Sports Bowls, Birrong Sports and Auburn Tennis Club.
 - a. Platform One Restaurant
 - b. Greenfield Station Bistro
 - c. Basement Brewhouse
 - d. Peking Sq.
 - e. La Piazza (Stuzzichino, Pizzeria Bellucci, and Vino)
 - f. Lucky Cheng's
 - g. Chocolateria San Churro
 - h. Bankstown Sports Events Centre
 - i. Cornerstone Coffee & Kitchen
 - j. Reception areas including Bottle Shop
 - k. Meat raffles
 - l. Club carwash (Bankstown Sports)
 - m. Valet parking service (Bankstown Sports)
 - n. Monkey Mania & Turbo Climb (Bankstown Sports)
 - o. The Italian Bistro (Birrong Sports)
 - p. The Gallery Restaurant (Baulkham Hills Sports)
 - q. Btown Bistro (Bankstown Sports Bowls)
 - r. Auburn Bistro (Auburn Tennis Club)
 - s. Baulkham Hills, Birrong Sports, The Acres Club, Bankstown Sports Bowls events and Auburn Tennis Club
 - t. All bars, across all six venues
 - u. Travelodge Bankstown
- v. Birthday Rewards cannot be used on gaming machines.

- vi. Birthday Rewards cannot be used in conjunction with any other offer and are not redeemable for cash.
- vii. Birthday Rewards at Auburn Tennis Club can only be redeemed by swiping your membership card at the dedicated screen. A voucher will be printed and must be presented to Auburn Tennis Club staff to validate it for use at the Auburn Tennis Club bar or Auburn Bistro.

19. New Year Rewards

- i. Members who join Bankstown Sports, Birrong Sports, Baulkham Hills Sports, The Acres Club or Bankstown Sports Bowls before 11.59pm on the 31 December are eligible to receive New Year Rewards.
- ii. All members will have their New Year Rewards automatically loaded onto membership cards on the first business day after 1 January.
- iii. Members' current Reward Level as at 9am on the first business day after 1 January will determine the amount of New Year Rewards:
 - a. Diamond: \$100 Birthday Reward Points
 - b. Platinum: \$50 Birthday Reward Points
 - c. Gold: \$30 Birthday Reward Points
 - d. Silver: \$20 Birthday Reward Points
 - e. Bronze: \$15 Birthday Reward Points
- iv. New Year Rewards can be redeemed at restaurants and bars, excluding Monkey Mania and Turbo Climb.
 - a. Platform One Restaurant
 - b. Greenfield Station Bistro
 - c. Basement Brewhouse
 - d. Peking Sq.
 - e. La Piazza (Stuzzichino, Pizzeria Bellucci, and Vino)
 - f. Lucky Cheng's
 - g. Chocolateria San Churro
 - h. Bankstown Sports Events Centre
 - i. Cornerstone Coffee & Kitchen
 - j. Reception areas including Bottle Shop
 - k. Meat raffles
 - l. Club carwash (Bankstown Sports)
 - m. Valet parking service (Bankstown Sports)
 - n. The Italian Bistro (Birrong Sports)
 - o. The Gallery Restaurant (Baulkham Hills Sports)
 - p. Btown Bistro (Bankstown Sports Bowls)
 - q. Auburn Bistro (Auburn Tennis Club)
 - r. Baulkham Hills, Birrong Sports, The Acres Club, Bankstown Sports Bowls events and Auburn Tennis Club

- s. All bars, across all six venues
- t. Travelodge Bankstown
- v. Members must present a valid membership card to claim New Year Rewards.
- vi. All unused points will expire at 11.59pm 28 February each year (or 29 February if it is a leap year).
- vii. New Year Rewards are non-transferrable and cannot be used with any other offer.
- viii. New Year Rewards at Auburn Tennis Club can only be redeemed by swiping your membership card at the dedicated screen. A voucher will be printed and must be presented to Auburn Tennis Club staff to validate it for use at the Auburn Tennis Club bar or Auburn Bistro.

20. Complimentary beverages from select vending machines and Tray Service

- i. Members are entitled to the below number of complimentary beverages and/or Tray Service calls from selected vending machines in the venue. Complimentary beverages are only available on the gaming floor. These include soft drink, tea or coffee.
 - a. Diamond: unlimited
 - b. Platinum: unlimited
 - c. Gold: unlimited
 - d. Silver: unlimited
 - e. Bronze: unlimited

BDSC reserves the right to decide any matter or settle any dispute arising directly or indirectly out of or in connection to More Rewards and our decision on any such matter or dispute will be final and binding, and no correspondence will be entered into. BDSC reserves the right to make changes to these terms at any time without notice.

To see the current benefits and rewards offered on each Reward Level, pick up a copy of the current More Rewards brochure at Bankstown Sports' (or its associated venue's) main reception. Baulkham Hills Sports and Auburn Tennis Club offer different benefits for members and therefore have different terms and conditions, please refer to these venues for a copy of the terms and conditions and their specific flyer.