

Bankstown Sports More Rewards - Terms and Conditions

Membership at Bankstown District Sports Club (BDSC) and its 'associated venues' - Bankstown Sports Bowls, Baulkham Hills Sports, Bankstown Sports Bowls, Birrong Sports, Auburn Tennis Club and The Acres Club provides the opportunity to accrue Reward Points. Reward Points can be redeemed for a variety of goods and services across all venues. By participating in the More Rewards program through the use of your membership card, you agree to be bound by these terms and conditions. The More Rewards program benefits are tiered across 5 Reward Levels; Bronze, Silver, Gold, Platinum and Diamond. The membership year is 12 months from join date. The 'Reward Cycle' is deemed as April – October or October – April.

Reward Points are accrued when members make purchases in the club, and they can be redeemed. Reward Points can be redeemed throughout Bankstown Sports and associated venues.

1. Members accrue Reward Points by swiping their membership card during any transaction within BDSC and its associated venues (excludes San Churro, Travelodge, Keno, TAB, Bingo and Poker), or by inserting their card when playing any gaming machine.
 - i. Members will accrue 1 Reward Point for every \$1 spent at any point of sale (excluding San Churro, Travelodge, Keno, TAB, Bingo and Poker) regardless of member tier.
 - ii. A member can redeem Reward Points at all outlets and bars across the group as well as Reception services and tenanted outlets:
2. Members can use Reward Points to make purchases. 1 Reward Point equates to \$0.01.
3. Points cannot be redeemed to purchase Gift Cards or on externally managed services including but not limited to Uber Eats.
4. The basis on which you can accrue and redeem Reward Points is determined solely by BDSC and is subject to change from time to time, without prior notice.
5. BDSC reserves the right to change the rate of accrual of Reward Points from time to time, without notice.
6. Only eligible, active current members can earn and redeem Reward Points.
7. Reward Points are not transferrable.
8. A member cannot accrue or redeem Reward Points on behalf of another member.
9. It is the responsibility of the member to hand staff their card at the time of making the purchase. Points cannot be awarded after a purchase has been made. Once a transaction is complete, a staff member is unable to issue Reward Points.
10. When purchasing show tickets online, member Reward Points can only be issued when a correct membership number is provided at the time of purchasing tickets. Reward Points cannot be issued if an incorrect membership number is provided, or if no membership number is provided.
11. In the event of a technical failure or card malfunction, points will not be available for accrual or redemption and will not be credited at a future time in respect to the purchases or gaming machine or multi-terminal play made during these circumstances.

12. To receive Reward Points whilst playing gaming machines, it is the responsibility of the member to correctly insert their membership card into the gaming machine during play.
13. Proof of identification must be presented at the time of requesting or redeeming Reward Points. Benefits and rewards for each Reward Level are subject to change at the discretion of BDSC.
14. In the event of termination of a membership in any circumstance, all points and associated rewards will automatically be cancelled and hence not redeemable from the time of termination of membership.
15. Suspended members are not eligible to earn reward points or redeem benefits, until their suspension has been lifted.
16. BDSC takes no responsibility for replacing Reward Points due to a lost, stolen, damaged or faulty membership card.
17. Members are entitled to receive a monthly player activity statement. Members should contact the duty manager or gaming manager for this report.

18. Function payments

- i. When a member pays for a function, they are only eligible to receive Reward Points for that payment if it is a private social event e.g Wedding, Birthday etc. The name on the invoice must match the name of the member.
- ii. Reward points are not to be issued to members who are booking events on behalf of an organisation or business.

19. Birthday Rewards

- i. Birthday Rewards are issued on the first day of each month based on your Reward level at that time.
- ii. Members are required to be a financial member by 11.59pm on the last day of the month prior to the members' birthday month to receive their Birthday Rewards.
- i. Members' current Reward level as at 11.59pm on the last day of the month prior to their Birthday month, will determine the amount of Birthday Rewards they receive:
 - a. Diamond: \$150 Reward Points
 - b. Platinum: \$100 Reward Points
 - c. Gold: \$50 Reward Points
 - d. Silver: \$30 Reward Points
 - e. Bronze: \$15 Reward Points
- ii. Birthday Rewards are valid for 62 days.
- iii. Birthday Rewards are a membership benefit and are required to be used within the designated time frame. If points are not redeemed within the period they will automatically expire.
- iv. Birthday Rewards are valid at all dining areas, bars, tenanted outlets and reception at Bankstown Sports, Baulkham Hills Sports, The Acres Club, Bankstown Sports Bowls, Birrong Sports and Auburn Tennis Club. Birthday Rewards can not be used to purchase Gift Cards or on externally managed services including but not limited to Uber Eats.
- v. Birthday Rewards cannot be used on gaming machines.

- vi. Birthday Rewards cannot be used in conjunction with any other offer and are not redeemable for cash.

20. New Year Rewards

- i. Members who join Bankstown Sports, Birrong Sports, Baulkham Hills Sports, The Acres Club, Auburn Tennis Club or Bankstown Sports Bowls before 11.59pm on the 31 December are eligible to receive New Year Rewards.
- ii. All members will have their New Year Rewards automatically loaded onto membership cards on the first business day after 1 January.
- iii. Members' current Reward Level as at 9am on the first business day after 1 January will determine the amount of New Year Rewards:
 - a. Diamond: \$100 Reward Points
 - b. Platinum: \$50 Reward Points
 - c. Gold: \$30 Reward Points
 - d. Silver: \$20 Reward Points
 - e. Bronze: \$15 Reward Points
- iv. New Year Rewards can be redeemed at restaurants bars, including tenanted outlets. New Year Rewards cannot be used to purchase Gift Cards or on externally managed services including but not limited to Uber Eats.
- v. Members must present a valid membership card to claim New Year Rewards.
- vi. All unused points will expire at 11.59pm 28 February each year (or 29 February if it is a leap year).
- vii. New Year Rewards are non-transferrable and cannot be used with any other offer.
- viii. Offer is strictly subject to management discretion.

21. New Member \$15 Bonus Points

- i. Members who join Bankstown Sports, Birrong Sports, Baulkham Hills Sports, The Acres Club, Auburn Tennis Club or Bankstown Sports Bowls before 11.59pm on 29 February 2020 are eligible to receive \$15 Bonus Points.
- ii. Valid from Thursday 2 January 2020 to Saturday 29 February 2020.
- iii. Valid for new and renewing members only who have not already received a point giveaway load on Thursday 2 January 2020 as part of the existing New Year Rewards member offer.
- iv. Points will be loaded onto valid membership cards upon membership completion, and valid until Tuesday 30 June 2020.

22. Complimentary beverages from select vending machines and Tray Service

- i. Members are entitled to the below number of complimentary beverages and/or Tray Service calls from selected vending machines in the venue. Complimentary beverages are only available on the gaming floor. These include soft drink, tea or coffee.
 - a. Diamond: unlimited
 - b. Platinum: unlimited
 - c. Gold: unlimited
 - d. Silver: unlimited



e. Bronze: unlimited

BDSC reserves the right to decide any matter or settle any dispute arising directly or indirectly out of or in connection to More Rewards and our decision on any such matter or dispute will be final and binding, and no correspondence will be entered into. BDSC reserves the right to make changes to these terms at any time without notice.

To see the current benefits and rewards offered on each Reward Level, pick up a copy of the current More Rewards brochure at Bankstown Sports' (or its associated venues) main reception. Baulkham Hills Sports offer different benefits for members, please refer to their terms and conditions or More Rewards flyer for further details.

