

BCi-L Business Change Solution (Lobby)

The BCi-L Business Change solution is a lobby self-service solution designed to allow commercial customers to 'buy change' in the form of rolled and loose coins - and optionally small denomination banknotes - by paying in high-value banknotes or via your bank account (online only).

Customers no longer have to wait in line and at the branch counter or cash office and/or pre-order their change; they can just go to the machine and pick up the change they need for the day, quickly and conveniently.

Free from preparing change orders and processing cash at the counter, staff can now focus on more profitable tasks, such as providing exceptional customer service or consulting on the latest range of products and services.

Fully customisable, the BCi solution is available as a standalone or through-the-wall solution, providing banks, CIT providers and retailers with an automated 24/7 change dispensing facility that allows to better serve both customers and staff.

APPLICATIONS

BANKING - Banks around the world have deployed the BCi solution to automate and expedite cash-heavy transactions, reduce wait times for commercial customers and to migrate their change dispensing services to the self-service wall

CIT - Cash in Transit providers have installed the BCi solution in shopping centers to facilitate their retail customers at the start of the day and throughout business hours

RETAIL - Retailers use the BCi solution to automate and extend their cash office operations and provide change to their cashiers beyond normal business hours



also available as



BCi-6 - ITW 6 SILOS



BCi-8 - ITW 8 SILOS

PROCESS

- 1. VERIFICATION** - The user goes to the machine and verifies their account by inserting a valid account card in the card reader or by entering their account number and sort code via touchscreen or keypad
- 2. EXCHANGE** - The user enters the amount of change required by denomination and then feeds a banknote into the validator or selects the bank account to withdraw the amount from (on-line option only)
- 3. DISPENSE** - The machine dispenses the exact amount in rolled coins. Loose coins and small denomination banknotes optional.
- 4. ACKNOWLEDGMENT** - The machine will print a unique acknowledgement of the transaction, recording account ID, time stamp and change dispensed

BENEFITS

- OFFER A QUICK AND SMOOTH EXPERIENCE TO YOUR CUSTOMERS**
 An average transaction only takes less than a minute to complete and it's completely paperwork-free
- AUTOMATION OF CASH AND ADMIN HEAVY TRANSACTIONS**
 With all cash-heavy transaction migrated to the self-service wall, staff can be redirected to customer service and consultative roles
- CONVENIENT AND SECURE CHANGE DISPENSING**
 Installed in-branch or through the wall, the BCI solution gives commercial customers to the change they need daily, quickly and conveniently
- TRANSACTION COST IS MINIMISED**
 With a small footprint, low cost operation and minimal maintenance required, the BCI-L solution allows to reduce your operational costs

FEATURES - BCI- L Standalone, Front Access

Operating System	Windows 10
Display	19" Colour LCD touchscreen
Capacity	Up to 450 coin rolls (depending on denomination)
	1 x 1,200 note acceptor (4-way)
Printer	80mm thermal printer
Safe	3mm steel cabinet with S&G manual key lock
Supervisor Panel	10.4" colour LCD touchscreen
Dimensions/Weight	1,500 h x 554 w x 729 d mm / Approx. 180Kg Net
Audio Jack	Included
ADDITIONAL MODULES	
Cabinet Upgrade	Door switches on upper cabinet
Barcode Reader	2D barcode reader (1D barcode compatible)
Card Reader	Dip card reader (EMV) NFC reader (contactless)
Keypad	Numeric keypad EPP keypad
Coin Hoppers	740 loose coins in 2 hoppers = 2 denominations
Note Dispenser	2 x NMD cassettes + 30-note reject cassette
UPS	650VA/400W, power surge protection
Connectivity	XFS Service Providers can be provided for all modules
Monitoring Software	BalWinMon software allows basic status monitoring and holdings report via email (by single unit)
Advanced Reporting	Cloud-based monitoring, reporting and analytics platform, CashLantern allows advanced reporting by single unit and estate, across all BA machines